



WASEF JABSHEH
Chairman of the Board

74 Abdel Hamid Sharaf Street,
P.O. Box 941428,
Amman 11194, Jordan
+962 6 562 2009

**RULES OF CONDUCT OF 2023 ANNUAL GENERAL MEETING OF
SHAREHOLDERS OF INTERNATIONAL GENERAL INSURANCE HOLDINGS LTD.
(THE “COMPANY”)**

The Amended and Restated Bye-Laws of the Company provide that the Chairman of the Company, if he is present, and if not, the Chief Executive Officer, if he is present, and if not the President of the Company shall preside at all general meetings of shareholders as chairman of such meeting and may make any arrangement and impose any requirement or restriction the Chairman considers appropriate. The following have been established by the Chairman as rules of conduct (the “Rules of Conduct”) of the 2023 annual general meeting of shareholders (the “Annual General Meeting”). These Rules of Conduct shall be subject to application by the Chairman and to such further rulings by the Chairman as are necessary and advisable in his opinion for the orderly transaction of business at the meeting. In the interest of an orderly meeting, we require you to honor these Rules of Conduct.

1. The only business to be conducted at the meeting are the matters set forth in the Notice of Annual General Meeting and Online Availability of Proxy Materials (the “Proxy Materials Notice”) and Information Circular dated June 30, 2023.
2. Only shareholders of record or their proxy holders may submit questions prior to the meeting and vote at the meeting, unless the Chairman permits an exception.
3. Shareholders may submit questions until 9:00 p.m. Eastern Daylight Time on August 8, 2023 by emailing Robin.Sidders@iginsure.com. Questions will be answered after the meeting and posted to our website at www.iginsure.com.
4. Questions from all shareholders are welcome. However, the purpose of the meeting will be observed, and we will not answer questions that are:
 - (a) not pertinent to meeting matters or the business of the Company;
 - (b) related to material non-public information of the Company;
 - (c) related to personal grievances;
 - (d) derogatory references to individuals or that are otherwise in bad taste;
 - (e) repetitious of statements made by another shareholder;

- (f) related to pending or threatened litigation; or
 - (g) related to personnel matters such as termination, demotion, retirement or requests for employment, complaints about individual Company services, or suggestions for service innovations.
5. The questions and answers posted on our website will be grouped by topic and substantially similar questions will be grouped and answered once.
 6. The Chairman, in his discretion, shall decide which matters are appropriate for consideration at the meeting.
 7. While a matter is under consideration, persons recognized by the Chairman shall address themselves only to that matter.
 8. The Chairman may, in his discretion, limit the time and extent of any discussion and the time and extent to which any person or persons may be heard.
 9. After a vote has been taken on a matter, no person may speak further thereon unless permitted by the Chairman, and no matter may be proposed that is substantially the same as a matter on which a vote has already been taken.
 10. If the Chairman decides that the meeting has become disorderly, a technical malfunction occurs or other significant problem arises that disrupts the meeting, he may, in his discretion, either terminate discussion on the matter giving rise to the disorder, call for a vote thereon or, if appropriate, adjourn the meeting.
 11. All questions raised as to the procedure being followed at the meeting shall be decided by the Chairman. The Chairman may consult with such persons as he deems appropriate in arriving at decisions regarding conduct of the meeting.
 12. The Chairman shall have the authority at any time, and from time to time, during the meeting to delegate the chairmanship of the meeting temporarily, or for the balance of the meeting, to such alternates as he deems appropriate.
 13. Recording of the meeting is prohibited.



QUESTIONS & ANSWERS: VIRTUAL ANNUAL GENERAL MEETING OF SHAREHOLDERS

WHY IS THIS YEAR'S ANNUAL GENERAL MEETING BEING HELD IN A VIRTUAL-ONLY FORMAT?

Due to ongoing public health concerns regarding the COVID-19 pandemic as well as for the health and well-being of our shareholders, directors, management and employees, the 2023 Annual General Meeting will be held solely by means of remote communication via webcast. The webcast will allow all shareholders to join the virtual meeting, regardless of location. Our decision to hold the Annual General Meeting in a virtual format relates only to the 2023 Annual General Meeting.

HOW CAN I ATTEND THE ANNUAL GENERAL MEETING?

You are entitled to attend the virtual Annual General Meeting only if you were an IGI shareholder as of the close of business on June 16, 2023 or you hold a valid proxy for the Annual General Meeting. The Annual General Meeting will be held on Wednesday, August 9, 2023 at 9:00 a.m. Eastern Daylight Time, in a virtual meeting format only via the Internet, with no physical in-person meeting. You will be able to attend and participate in the virtual Annual General Meeting online by entering the unique control number found on your Proxy Materials Notice or your proxy card at the meeting center at <https://www.cstproxy.com/igi/2023>, where you will be able to listen to the Annual General Meeting live and vote. Information on how to vote virtually and enter your control number found on your Proxy Materials Notice or your proxy card at the Annual General Meeting is discussed below.

HOW CAN I SUBMIT QUESTIONS FOR THE ANNUAL GENERAL MEETING?

Shareholders may submit questions until 9:00 p.m. Eastern Daylight Time on August 8, 2023 by emailing Robin.Sidders@iginsure.com. Questions pertinent to meeting matters and that are submitted in accordance with these Rules of Conduct will be answered after the meeting and posted to our website at www.iginsure.com. The questions and answers posted on our website may be grouped by topic and substantially similar questions may be grouped and answered once. In order to promote fairness and efficient use of time, we will respond to up to two questions from a single shareholder.

WHAT QUESTIONS WILL NOT BE ALLOWED?

We will not answer questions that are:

- (a) not pertinent to meeting matters or the business of the Company;
- (b) related to material non-public information of the Company;
- (c) related to personal grievances;
- (d) derogatory references to individuals or that are otherwise in bad taste;
- (e) repetitious of statements made by another shareholder;

- (f) related to pending or threatened litigation; or
- (g) related to personnel matters such as layoff, termination, demotion, retirement or requests for employment, complaints about individual Company products or financial services, or suggestions for product and service innovations.

WILL I BE ABLE TO VOTE MY SHARES DURING THE ANNUAL GENERAL MEETING?

You will be able to vote your shares electronically during the Annual General Meeting if you are a shareholder of record at the close of business on June 16, 2023. Please see page 1 of our Information Circular for additional information on voting. As always, we encourage you to vote your shares prior to the Annual General Meeting.

Registered Shareholders: Shareholders who hold their shares directly with our transfer agent, Continental, can vote any one of four ways:



To vote VIA THE INTERNET prior to the meeting, go to <https://www.cstproxy.com/igi/2023> You will be asked to provide the 12-digit control number.



To vote BY PHONE, dial +1 (866) 894-0536. Use a touch-tone telephone to vote your proxy. Have your proxy card available when you call. Follow the voting instructions to vote your shares. You will be asked to provide your 12-digit control number.



To vote VIA MOBILE DEVICE, on your smartphone/tablet, open the QR Reader and scan the image in the Proxy Material Notice or proxy card. Once the voting site is displayed, enter your 12-digit control number and vote your shares.

If you vote via the Internet, by telephone or via a mobile device, your vote must be received by 11:59 p.m., Eastern Daylight Time on August 8, 2023 to be counted.



If you received paper copies of your proxy materials, mark, sign, date and return your proxy card BY MAIL, which must be received by 5:00 p.m., Eastern Daylight Time on August 8, 2023 to be counted.

To vote VIA THE INTERNET during the virtual meeting, visit <https://www.cstproxy.com/igi/2023> and use your 12-digit control number.

Whether or not you plan to attend the virtual Annual General Meeting, we urge you to vote and submit your proxy in advance of the meeting by using one of the methods described above.

Beneficial Shareholders: Shareholders who hold their shares beneficially through an institutional holder of record, such as a bank or broker (sometimes referred to as holding shares “in street name”), will receive voting instructions from that holder of record.

HOW CAN I REVIEW THE LIST OF REGISTERED SHAREHOLDERS?

The list of registered shareholders is open to public for inspection at the Company’s registered office.

WHAT IF DURING THE CHECK-IN TIME OR DURING THE ANNUAL GENERAL MEETING I HAVE TECHNICAL DIFFICULTIES OR TROUBLE ACCESSING THE VIRTUAL MEETING WEBSITE?

Beginning 60 minutes prior to the start of and during the virtual Annual General Meeting, we will have technicians ready to assist shareholders with any technical difficulties they may have accessing or hearing the virtual meeting. If you encounter any difficulties accessing the virtual meeting during the check-in or meeting time, please call the technical support number +1 (917) 262-2373.

WHAT WILL BE DISCUSSED AT THE ANNUAL GENERAL MEETING?

The only business to be conducted at the meeting are the matters set forth in the Proxy Materials Notice and Information Circular dated June 30, 2023.

WHAT ARE THE RULES OF CONDUCT FOR THE ANNUAL GENERAL MEETING?

The Rules of Conduct for the Annual General Meeting begin at the first page of this document.